

# 10 Ensuring your Safety and Security



The Public transport network across the West Midlands remains one of the safest in the UK. Crime reduced by 33% in 06/07 on the bus network, and further reductions of 15% in 07/08 are expected, making bus travel safer than it has been for many years. There are a number of things that are being done to further reduce incidents of crime and anti-social behaviour.

## **Safer Travel Police Team**

The Safer Travel Police team are a group of officers and Police Community Support Officers (PCSOs) who work on the bus network and associated corridors of the West Midlands, focusing on crime reduction and community safety. They are part-funded by and work in partnership with Centro.

The presence of uniformed officers is designed to reassure the travelling public and act as a deterrent to those committing or looking to commit crime.

## **CCTV**

CCTV has been widely requested by passengers to both reduce crime and also the fear of crime. In answer to this there has been huge investment in this area over the last ten years.

There is now a high level of CCTV coverage across the whole public transport network. Well over 1000 cameras monitor bus, rail and Metro stations and bus stops across the West Midlands, with further cameras onboard buses, trams and trains.

## **How to Report Crime/Anti-social behaviour**

Passengers will be able to report any instances of nuisance behaviour anonymously by using the 'See Something Say Something' initiative.

Launched in September 2008, 'See Something Say Something' provides bus passengers with an interactive website and text messaging service through which they can anonymously report any incidents they witness, like smoking, feet on seats and the playing of loud music.

Details can be given by logging on to [www.safertravel.info](http://www.safertravel.info) or by texting information to **07624 818332**.

To report incidents of a serious criminal nature, passengers can call West Midlands Police on **0845 113 5000** or in event of an emergency via 999.